Compliance & Certification
Conosco Service Overview

When customers entrust you with their personal information, they want to know that you take this responsibility seriously - that their data will be secure, will not be shared and will be securely deleted when you no longer have a reason to hold it.

Any organisation that stores or processes any personal information of living EU or UK citizens is required to comply with the GDPR legislation; likewise, any organisation that takes card payments is required to comply with PCI DSS. However, smart organisations are taking further steps to reassure their customers and gain an advantage in their market through certifications such as Cyber Essentials and ISO 27001:2013.

Conosco helps organisations to comply with legislation and achieve certifications by guiding them through every step of the process.

Compliance:

GDPR does not just affect those elements of your business that collect and process customer information. It also has implications for how you market your company, how you engage with partners and vendors and how you manage employee data.

Every organisation should have a data champion who is responsible for GDPR compliance, and some organisations require a Data Protection Officer. Both are required to have expert level knowledge of the GDPR.

In a similar manner, if you collect payment card information from customers, you are required to comply with PCI DSS which defines what card data can be collected and retained by organisations.

How We Help:

At Conosco we are fully versed in the legislation and understand the requirements placed on businesses.

We take the time and pressure away from your team in understanding the relevant legislation and can quickly help you get to grips with how it applies to your business.

We can assess your current processes against requirements and create a programme of steps to achieve compliance.

By taking a Business First approach, we help our clients use compliance to their advantage, streamlining processes and reducing overall business risk.

Gaining Business Advantage Through Certification

Customers are increasingly demanding certain levels of certification in order for them to do business with you. Security is one area where having either Cyber Essentials or ISO 27001 can be a prerequisite to doing business.

About the Certifications:

- **Cyber Essentials**

  The Cyber Essentials scheme is a cyber security standard against which organisations can be assessed and certified. It identifies the controls that should be in place to mitigate risk from hacking, phishing, password guessing, malware and viruses, malicious employees and mistakes by unaware users.

- **ISO 27001**

  The ISO/IEC 27000 family of standards provides one of the globally accepted frameworks for information security best practice. The primary standard is ISO 27001:2013, which sets out the requirements for which an organisation's Information Security Management System can be audited.

How We Help:

As an ISO 27001:2013-certified organisation, we fully understand the practices and steps that need to be adopted and are ideally placed to help our clients achieve their own certification.

We can help you understand the process that should be followed to achieve either Cyber Essentials or ISO 27001 certification and guide you through the entire journey.

A key part of our work in helping you achieve this is assessing your current policies, processes and systems against the standard and helping you undertake any remedial action required prior to audit.

Let's Discuss Your Needs

We would welcome the opportunity to talk to you about your compliance requirements. Our team will discuss the various options open to you, create a plan, and ensure you take the right steps to gain the right accreditation for your business.

Call us on 020 3507 0418 or email us at securitydivision@conosco.com

conosco